

Find watering restrictions for sprinklers and conservation tips at **SaveArlingtonWater.com**.

Customers with remote read meters can monitor their hourly water usage and sign up for high usage and high bill alerts by visiting: **ArlingtonTX.gov/KnowYourH2O**



Arlington Water Utilities averages winter water usage to set your maximum sanitary sewer costs for the following year. Watch your November utilities bill for details and remember, saving water this winter can pay off all year long.

IMPORTANT INFORMATION

Help is available for Arlington Water Utilities customers facing financial difficulties. Visit **ArlingtonTX.gov/CareandShare** to learn more. Apply for state aid through Dec. 31, 2023 by visiting **TexasUtilityHelp.com**

A 5% past due fee is added to water and sewer bills when the bill is not paid by the due date. The 5% is calculated on the current month's water and sewer charges. For a complete list of fees and payment options, or if you have any questions or concerns, please contact us:

ArlingtonTX.gov/Water

Water@ArlingtonTX.gov | 817-275-5931

After Hours Water or Sewer Emergencies
817-459-5900

*Tài liệu này giải thích sự thay đổi về giá nước của thành phố Arlington, có hiệu lực từ ngày **1 tháng 10, 2023**. Để đọc phiên bản này bằng Tiếng Việt vui lòng tới trang **ArlingtonTX.gov/Water** vào mục **My Water Account**.*

*Este documento explica los cambios en las tarifas de servicios de agua de Arlington vigentes a partir del **1 de octubre del 2023**. Para leer este documento en español visite **ArlingtonTX.gov/Water** y haga clic en la pestaña **"Mi Cuenta De Agua."***

Please note

New rates will be in effect on **Oct. 1, 2023** for trash/recycling collection services and Arlington's stormwater (drainage) fee. The Stormwater Utility Fee will increase from \$8.50 to **\$9** per Equivalent Residential Unit (ERU). The residential refuse charge (trash/recycling collection) \$18.50 to **\$19.19** plus applicable sales taxes.

SaveArlingtonWater.com



UTILITY RATE UPDATE

Effective Oct. 1, 2023

Arlington Water Utilities will continue to have some of the lowest water and sewer rates in North Texas when new rates for Fiscal Year 2024 go into effect on Oct. 1, 2023.

This brochure details rate changes associated with water and sanitary sewer service for residential and commercial customer accounts in Arlington. Rate changes for FY24 are primarily related to increases in wastewater treatment, chemical, and other costs associated with operating the utility. The average residential water and sewer bill will increase by about **\$2.76 a month**, or by about **4.07%**. Commercial customers who use 50,000 gallons of water and 50,000 gallons of wastewater will pay an additional **\$54.13** a month, an increase of **8.44%**.

Increases to the Water Department's FY24 budget included about \$5.3 million for wastewater treatment costs paid to Trinity River Authority, \$1.6 million for inflow and infiltration flow reduction efforts, and \$845,749 for chemicals. The Arlington City Council also authorized Arlington Water Utilities to use \$3.4 million from the department's Rate Stabilization Fund offset one time increases in expenses, including raises for IT personnel and fleet purchases.



E-BILL AND E-PAY

Review and pay your bill online
Visit **ArlingtonTX.gov/KnowYourH2O**
or **scan the QR code**.

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Information on water rates, effective Oct. 1, 2023, is available in Tables 1-6 below.

WATER RATES			
1. RESIDENTIAL BLOCK STRUCTURE		2. COMMERCIAL BLOCK STRUCTURE	
Usage (1,000 gal)	Rate	Usage (1,000 gal)	Rate
0-2	\$2.16	0-15	\$3.84
3-10	\$2.99	≥30	\$4.06
11-15	\$4.30	Water rates for all commercial, apartment, Institutional and high volume meter account classifications.	
16-29	\$6.39		
≥30	\$7.70		
Water rates per 1,000 gallons for all residential, duplex, residential builder and individual mobile home account classifications.			
3. IRRIGATION BLOCK STRUCTURE		4. CONSTRUCTION BLOCK STRUCTURE	
Usage (1,000 gal)	Rate	Usage (1,000 gal)	Rate
0-29	\$6.39	0-99	\$7.10
≥30	\$7.70	≥100	\$8.93
The per 1,000 gallons charge for all meters used for sprinkler accounts, regardless of account classification.		Water rates for all construction meter account classifications.	

5. SEWER RATES	
ALL CLASSIFICATIONS BLOCK STRUCTURE	
Usage (1,000 gal)	Rate
All Usage	\$5.71

BILLING CALCULATION EXAMPLE (TABLE 8)

The following example billing calculation is for a residential customer with a 5/8" x 3/4" meter using 8,000 gallons of water on a domestic meter (serving the inside of the home) and 4,000 gallons of sewer.

For any classification of customer with a sprinkler system tied into their domestic account (i.e., the meter is not being used as a sprinkler meter exclusively), the billings will be calculated using the residential or commercial block rates and not the irrigation block rates.

6. FY24 FIXED MONTHLY FEES		
Meter Size	Water	Sewer
5/8" x 3/4" (≤2,000 gal) Residential only	\$7.61	\$8.40
5/8" x 3/4" (≤3,000 gal) Residential & all other customer classes	\$11.04	\$14.42
3/4" x 3/4"	\$16.72	\$20.69
1"	\$24.16	\$29.26
1" - 1/2"	\$57.83	\$64.81
2"	\$100.95	\$109.11
3"	\$238.04	\$337.23
4"	\$378.87	\$503.13
6"	\$882.38	\$1,368.79
8"	\$1,379.65	\$1,803.41
10"	\$2,073.84	\$2,608.66

7. FIRE PROTECTION SYSTEM FIRE LINE FEES	
Fire Line Size	FY24
1"	\$24.16
1" - 1/2"	\$57.83
2"	\$100.95
3"	\$238.04
4"	\$300.00
6"	\$400.00
8"	\$600.00
10" and above	\$805.00

8. BILLING CALCULATION EXAMPLE			
WATER CHARGE		SEWER CHARGE	
Fixed Fee	\$11.04	Fixed Fee	\$14.42
First 2,000 gal (2x \$2.16)	\$4.32	4,000 gal (4x \$5.71)	\$22.84
Next 6,000 gal (6x \$2.99)	\$17.94	Total Sewer	\$37.26
Total Water	\$33.30		
Total Water & Sewer Charge (\$33.30+\$37.26)		\$70.56	